



REVERSE LOGISTICS POLICY

Dynamox, aware of its role in the national and international productive chain and in attendance to the Brazilian PNRS - National Policy for Solid Waste - Law 12.305/2010, makes available to its customers a channel for returning products at the end of its useful life or when damaged. The items will then be forwarded to the proper final treatment as waste. The Reverse Logistics Policy is applicable to all customers of Dynamox brand products, applicable throughout Brazil in accordance with the PNRS - National Policy for Solid Waste - Law 12.305/2010. This system can also be used by customers from other countries, considering the return flow according to local legislation and costs involved under the responsibility of the customer.

For end-of life cycle returns of DynaLogger and DynaGateway products:

- Contact Dynamox Support and Projects area (suporte@dynamox.net) in advance and schedule shipping at customer's account;
- Identify and document the shipment, company and place of origin;
- Identify the products (model and quantity);
- Observe and attend the packaging requirements for proper return.

In due course, Dynamox will be able to evaluate the final conditions of the products sent for disposal, for purposes like raw material or software improvement, thus it is important that the client does not damage the items.

Upon receiving the products, Dynamox commits itself to the correct disposal, according to the type of residue and applicable legislation.

If the customer does not wish to adhere to this Reverse Logistics Policy and has a particular process of damaged or end of life disposal for the purchased products, we recommend that process is in line with the applicable legislation for disposal of electronic products and ion / lithium batteries, in Brazil or in other countries.