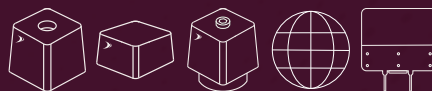




WARRANTY TERM





Warranty term

Dynamox S.A., creator and manufacturer of the DynaPredict Solution, composed of data logger with vibration and temperature sensors, herein referred to as “DynaLogger”, and “DynaGateway”, automated DynaLoggers’ data collector, hardware of the DynaPredict Solution, ensures that the products are guaranteed in accordance with current legislation, for a period of one (1) year after the purchase for new products, and an additional one (1) year for replaced products, as from the date of issuance of the invoice of the purchased products. The equipment must be installed at the factory at the buyer’s risk.

The warranty covers the following activities:

- Guidance through permanent Technical Support available in a virtual environment.
- Diagnosis and repairs.
- Total or partial replacement, within the terms and conditions set out in the first paragraph of this term, within 30 days of receiving the equipment.

Note 1: The products covered by the warranty term may be replaced by new versions, whether equivalent or superior, if the customer’s version is no longer in production.

Procedure for granting the warranty:

- Contact Technical Support to find a solution remotely.
- Inform Technical Support the date of shipment and send the return invoice.
- The buyer is responsible for shipping and insurance costs of sending the defective products and receiving the new ones.

Note 2: There will be no commercial negotiations for products related to the extended warranty.

Exceptions to this warranty:

- Total and premature battery wear, proven by accelerated use.
- Meltdown due to lightning, accidents or other adverse events.
- Use in environments which exceed its category resistance.
- Other non-routine, adverse events not classified here.
- Devices whose plastic case is damaged, cracked, burned, or affected by chemical substances.

Contact:

Technical Support can be contacted by email at: garantia@dynamox.net